

# PROGRESS ON ADULT CARE FACILITIES IN FORT ATKINSON

Presented January 12, 2016

Fort Atkinson City Planning Commission



# Goals

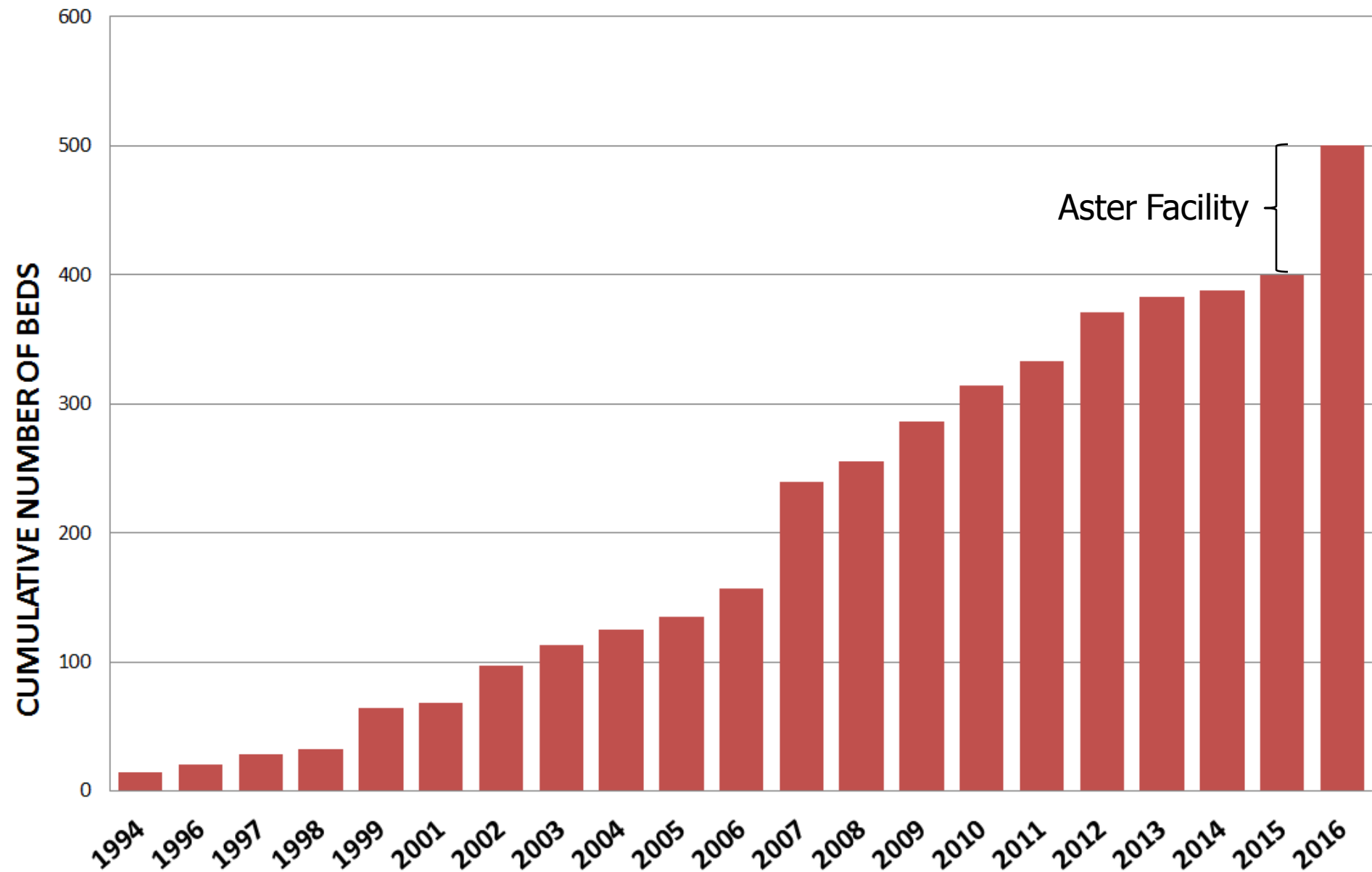
#1 – NOW Ensure fulfillment of emergency services needs for adult care facilities currently in Fort Atkinson primarily through call reduction

#2 – FUTURE Identify a suite of options to continue to support adult care facilities in Fort Atkinson and ensure we can meet emergency service needs of future development

# Overview

- History
- Specific Interventions
- Workgroup Meetings

# GROWTH OF CBRF/AFHs IN FORT ATKINSON 1994 - 2016



# Recommendations

#1 – Convene an adult care facility workgroup to develop more permanent management strategies

#2 - Maintain the moratorium until workgroup solutions are implemented

#3 – Intervene at identified high incidence locations

# Overview

- History
- **Specific Interventions**
- Workgroup Meetings

# Interventions

- Identified 11 of 35 Owners that presented management opportunities
- Owners represent 2300 of 2600 calls received over 5 years
- Schedule
  - Detailed call data and letter sent out end of January
  - Meetings occur in Mid-February
  - Follow up Meetings in 6 mos to track progress

# Overview

- History
- Specific Interventions
- **Workgroup Meetings**



# Work Group Meetings

- Four Meetings – Dec 2, Dec 16, Dec 30, Jan 6
  - MCOs – Care Wisconsin, ContinuUS at ALL meetings
  - Providers – REM, Abilities Inc, at ALL meetings
  - Fort HealthCare – at ALL meetings
  - Rich Frame – Planning Commission – at ALL meetings
  - Matthew Bills – Fort Resident / Generac Employee
  - **NO state representation at ANY meeting**

# Work Group Meetings #1 and #2

## Listening

- 911 Response
- Provider Requirements / Perspective
- MCOs Role
- County Perspective
- Communication of Information
- Patient Centric Discussion

# Work Group Meeting #3

## Criteria for Solution Evaluation

- Cost Neutral to City and Providers
- Fewer Crisis Situations for Resident
- Sustainable and Scalable Solution
- Results in Decreased Preventable Calls
- Measureable Outcome
- Specific to Root Cause (Medical or Behavioral)
- Continued Level of Service to Fort Atkinson Residents
- Reasonable among all Stakeholders
- Maintain/Improve Quality of Care
- Leaders on the Issues
- Legal
- Enforceable

# Work Group Meeting #3

## Solutions

- Continue Workgroup
  - Communication Reporting
  - Regular Meetings Trend Analysis
- Training
  - Facilities Plan for Emergency Services
  - Intervention at Identified Locales
  - Staff Training / Education
  - More Certified Staff (CNAs RNs)
- Financial
  - More \$ from State Fines
  - Raise Taxes Provider Fees

# Work Group Meeting #4

## Refine Solutions

- Establish Fort Adult Care Professionals Consortium
  - Specific Directives
    1. Establish Framework for the Consortium
    2. Enact Measures to Reduce Emergency Calls 5%
    3. Develop a 5-Year Plan
  - Temporary Moratorium Remains Pending Progress
- Establish Forfeitures
  - Member v. Non-Member
  - \$1000 / Facility

Preventable Calls



# Public Comment and Discussion